



# Business Support Solutions

SOLUTIONS FOR BUSINESS

August 16, 2006

Doug Guice  
Essential Technologies  
5435 Lexington Woods Lane  
Alpharetta, GA 30005

Dear Doug:

One of the greatest compliments anyone can give you is to refer business to you and your company. It is with great confidence that I can refer you to my best clients, family, and friends.

I recently gave you the referral to Electric Contractors of Atlanta and they have been extremely pleased with you and your service. They gave me feedback on the ease of establishing the service, how quickly it was handled, and your attention to their account. They even told me that when their internet service was down just one time, you followed up with them to rectify the problem.

You now have at least two raving fans: Electric Contractors of Atlanta and me. I look forward to sending you more referrals.

Sincerely,

BevAnn Bonds  
Virtual Assistant  
770.287.7846